

SD Tracker

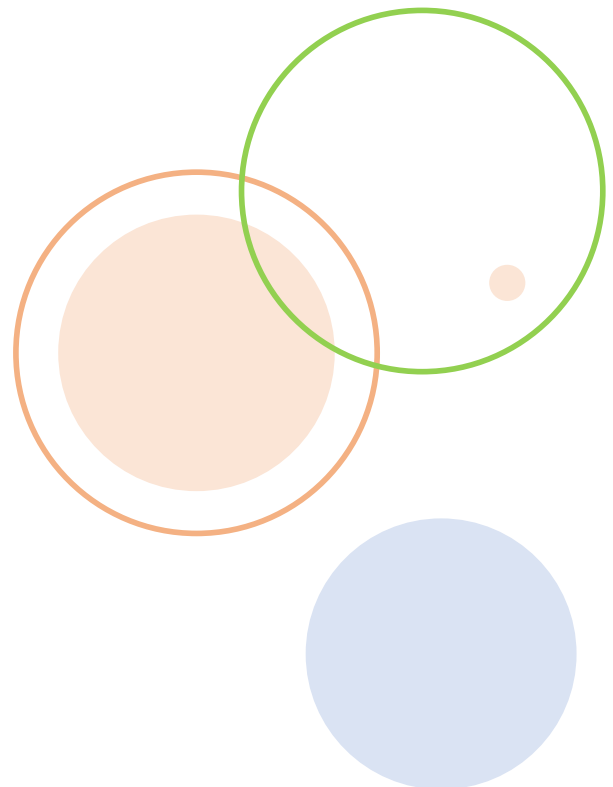
Service Delivery
Tracking System

Streamline **the entire life cycle of service request** with MicroMac's
SD Tracker



MicroMac Techno Valley Ltd.

215/A (1st Floor) Outer Circular Road
Baro Moghbazar, Dhaka 1217, Bangladesh
Tel: +88-02-22222717, 01928-702702
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SD Tracker

Service Delivery Tracking System

Streamline the entire life cycle of service request with MicroMac's Service Delivery Tracking System

MicroMac's SD Tracker is a user-friendly application that automates the entire life cycle of service request from branch to head office of banks. It covers a significant number of services related to account and card.



Features & Functionalities

- Accounting Opening
- Dormant Account Activation
- Debit Card & PIN Issuance
- Debit Card Re-Issuance
- Debit Card PIN Re-Issuance
- Debit Card Closing
- Credit Card Payment
 - Cash Payment
 - Account Payment
- Credit Card Endorsement
- Enable/Disable Foreign Transactions of Card
- SMS Banking Enrolment
- Digital Banking Enrolment
- Cheque-book Issuance
- A/C Maintenance
 - Mobile Number Update
 - Email Address Update
 - Address Change
 - Change of Customer Name/Father's Name/Mother's Name/DOB
- Nominee Update
- TP Update
- TIN Update
- Signature Upload
- Term Deposit Application
- Merging the fields of All Static Data
- Bank Certificate Application
- Statement Generation
- Pay Order Issuance
- Bond Management
- Bond Encashment
- Stop Cheque
- Recurring Payment
- Address Verification
- Document Upload for Other Than Individual

MicroMac At-a-Glance

Company Name: MicroMac Techno Valley Ltd.

Short Name: **MicroMac**

Business Operation: From 2004

Date of Incorporation: February 02, 2009

Legal Status: Private Limited Company

Address: 215/A (1st Floor) Outer Circular Road,
Baro Moghbazar, Dhaka 1217

Telephone: +88-02-22222717, 01928-702702

Email: postmaster@mmtvbd.com

Website: www.mmtvbd.com

Membership: BASIS Membership No. G428

No. of Employees: 60

About MicroMac:

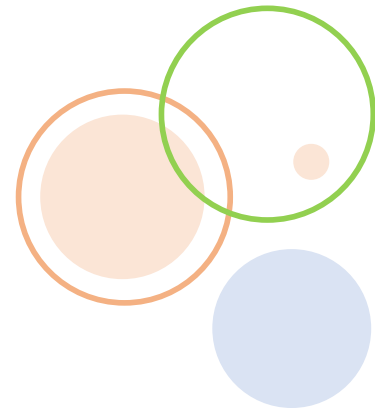
From 2004, MicroMac is providing its services to engineer and automate business organizations through providing automation software, web solution and adding values to expertise of professionals by professional trainings. Services provided by MicroMac help its clients by improving the way they work and manage information.

Services:

- Banking Solution
- Customize Software Development
- Web Solution
- Business and technology Consulting
- IT Training

Contact Person:

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Some of Our Clients in Financial Sector:

